

Our Ref: 421
June 2024

Re: Your request made under the Freedom of Information Act 2000

I am writing to you with an enquiry under the Freedom of Information act. Please may you answer the below questions:

- Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation (IA) technology?

YES

If no:

- Are you intending on exploring the possible implementation of RPA/ IA 24/25?
- Who would be the best point of contact within the organisation to discuss RPA/AI with, and what are their contact details?

If yes, please answer the following questions:

Programme Overview

- Which RPA/IA technology provider does your organisation currently use? **UiPath**
- Who would be the best point of contact within the organisation to discuss Robotic Process Automation/Intelligent Automation with, and what are their contact details? **We do not have team contact details as the team is yet to be confirmed.**
- Which Executive Board member would be responsible for RPA/IA, and what are their contact details? **Director of Finance.**
- How many live automations do you have? **4**
- How many departments do you have live automations in? **1**
- Please list the names of the automations your organisation has live. **ESR Starters, Invoice checking, Absence Data Input and Create a Contract**
- Do you plan to expand the use of automation technologies in other areas of your organisation beyond those currently implemented? **Yes, subject to funding approval.**
- Do you develop automations in-house, or do you outsource development? If outsourced, which organisation do you outsource development to? **UiPath.**
- What have been the main barriers or challenges your organisation has encountered in implementing automation initiatives? **Staff engagement and bot maintenance**

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- What are the primary reasons for implementing automation within your organisation? Please select from: cost reduction, improved patient care, efficiency improvement, error reduction.
Efficiency improvement and error reduction

Technology / Service Details

- How many licences are under your contract? **1**
- What is your contract start date? **01/04/2024**
- What is your contract end date? **31/03/2025**
- Are your organisation's RPA/IA licences contracted directly with the technology provider, or via a 3rd party intermediary? If via an intermediary, what is the name of their organisation?
Northampton General Hospital NHS Trust
- What is your current annual spend with your supplier for RPA licences?

See attached exemption 43

- What is your current annual spend with your supplier on external professional services to deliver RPA/IA?

See attached exemption 43

Systems

- Which EPR does your organisation use? **No EPR**
- What is the contract end date of your EPR? **N/A**
- Which PAS does your organisation use? **Camis**
- What is the contract end date of your PAS? **Oct 26**
- Which patient comms / appointment management tool does your organisation use? **Camis**
- What is the contract end date of your Patient comms / appointment management system? **OCT 26**
- What is your primary finance system? **Oracle**
- What is your primary inventory management system? **May-24 extended 1 year**
- Which Cancer registry does your organisation use?